

Fort Jackson

Army Community Services

5450 Strom Thurmond Blvd, Rm 120

Fort Jackson, SC 29207

(803) 751-5256

1-800-337-3445





ACS Mission

Assist soldiers and family members in maintaining individual readiness during peace and war.



ACS Programs

- Financial Readiness Program (FRP)
- Army Emergency Relief (AER)
- Exceptional Family Member Program (EFMP)
- Employment Readiness Program (ERP)
- Relocation Readiness Program
- Soldier & Family Readiness Program (SFRP)



Financial Readiness Program (FRP)

- Emergency Financial Assistance
- Individual Financial Counseling
- Assistance with Debt Liquidation
- Classes/Seminars in Personal Financial Management Readiness & Consumer Affairs
- Consumer Advocacy
- Information on consumer & financial subjects



Army Emergency Relief (AER)

Emergency financial assistance for:

- Food
- Rent/Mortgage
- Utilities (electric, water, gas)
- Emergency travel expenses
- Vehicle repair
- Funeral expenses



Army Emergency Relief (AER)

- Assistance given for emergency needs that arise after coming into active duty.
- Assistance given in the form of an interest-free loan, a grant, or a combination thereof depending on individual circumstances.
- Loan Repayment will be by cash/check/money order (not by allotment)
- Spouses or family members with ID card will need a POA or authorization from sponsor when applying for assistance.
- Assistance can be obtained via ACS, Family Support Centers from other branches of the military, and the American Red Cross closest to your family.



Other ACS Programs

- **EFMP:** provides information and referral services for family members with special medical and/or educational needs.
- **ERP:** provides resource & referral for employment, education, and volunteer opportunities.
- **Relocation Program:** provides assistance to soldiers who are in/out processing an installation.
- **SFRP:** provides classes/seminars on parenting skills, stress management, anger management, prevention of domestic violence, and sexual assault prevention and response program.
- **MDP:** Provides information and referral services to assist deploying and demobilizing Soldiers and family members.

Other ACS Programs

NEW

- **Sexual Assault Prevention and Response Program**
 - **What is Sexual Assault?**
 - **Reporting Options**
 - Restricted Reporting**
 - Unrestricted Reporting**
 - **The Army's Policy on Sexual Assault**
 - A criminal offense**
 - Incompatible with Army values**
 - Punishable under UCMJ, local and civilian laws**
 - Provide prevention and awareness training to all Soldiers**
 - Treat everyone with (Dignity and Respect)**



Other ACS Programs

NEW

Sexual Assault Important telephone numbers

**National Domestic Violence Hotline
1-800-799-Safe**

**National Sexual Assault Hotline
1-800-464-HOPE**

**Military One Source
CONUS: 1-800-342-9647
OCONUS:00-800-3429-6477**

Military OneSource

- Information & referral service provided 24 hours/day – 365 days/year for ID card holders

- **1-800-342-9647**

- **www.militaryonesource.com**

user ID: military

password: onesource



No matter what life throws your way Military OneSource can help.



Family Assistance Information Sheet

■ Must have:

- * Legible mailing address for spouse/PNOK/SNOK
- * Names & ages of all children
- * Name of the nearest military installation to your family members
- * Information on any special needs/requirements/issues/concerns
- * Your signature and date

You will have an opportunity to discuss your individual concerns/issues with an ACS staff member in Room A-12

Do you have any questions?





- ACS *Thanks You for Serving Our Country*
- For more information on ACS programs:
 - * see an ACS counselor at DPTM, bldg 2179
Room A-12
 - * call us at (803)751-5256