



SOCIAL SERVICE RESOURCE DIRECTORY

2 January 2009

Army Community Service

MOTTO

*“REAL-LIFE SOLUTIONS FOR
SUCCESSFUL ARMY LIVING”*

VISION

*Self-sufficient Families, safe homes,
cohesive communities, and enhanced readiness*

MISSION

*ACS assists Commanders, Soldiers and Families in maintaining
readiness by coordinating and delivering comprehensive,
responsive services that promote self-reliance, resiliency, and
stability.*

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AMERICAN RED CROSS

CONTACT PERSON: TPHR Senior Station Manager, Deborah Welch

ADDRESS: American Red Cross
P.O. Box 10008
Fort Jackson, SC 29207-0008

LOCATION: Bldg. 2179, Sumter Street

TELEPHONE: (803) 751-4329/6742
1-877-272-7337 anytime – Case management

HOURS: 0730-1630, Monday – Friday

SERVICES: Provide social welfare casework on emergency personal and Family problems; communications assistance; verification of emergencies pertaining to primary Family member for service persons and commands to make leave decisions; referrals to specialized agencies as indicated. Provides trained volunteers to post clinics and Moncrief Army Community Hospital; instructions in first aid, CPR, water safety, youth volunteers and volunteer caseworkers.

POPULATION SERVED: Active duty personnel and Family members at Fort Jackson and Moncrief Army Community Hospital, plus patients.

HOW TO APPLY: Call or walk-in

ADDITIONAL COMMENTS: 1-877-272-7337, Toll Free. If you are in the Columbia area and need to send an emergency communications message to a Family member outside the Columbia area (after duty hours) call the above toll free number.

ARMY COMMUNITY HEALTH NURSE

CONTACT PERSON: Army Public Health Nurse

ADDRESS: Commander
Moncrief Army Community Hospital
Preventive Medicine Services
Attn: C, ACHN
Fort Jackson, SC 29207-5720

LOCATION: Bldg.4556 Scales Avenue

TELEPHONE: (803) 751-5251

HOURS: 0730-1615, Monday – Friday

SERVICES: **Epidemiology & Disease Control.** Conducts the International Travel Clinic, Tuberculosis Clinic and the Sexually Transmitted Disease Clinic. Works Closely with the 120th Reception Battalion to prevent disease in new recruits. Conducts the Tobacco Cessation Program for those wishing to cease the use of tobacco products. Participate in community health fairs and national health observances. Health Promotion education offerings always available. Serves as the Health Consultant to Fort Jackson Child and Youth Services and Department of Defense Educational Activities.

Health Promotion. Provides a wide variety of health education classes including HIV, STD, medical effects of Tobacco Use, Positive Lifestyles, Self Care and other topics as requested. Manage the Tobacco Cessation Program, which offers support group classes, individual counseling/follow-up. Nicotine replacement therapy; Chantix and Wellbutrin. Conduct a confidential HIV Test Counseling Clinic for individual wishing to be tested, and a Travel clinic for International travelers desiring health information i.e., recommended immunizations, antimalarials, etc. Also participates in community health fairs, national health screening, etc.

Community & Consultative Services. Act as health consultant to Child Development Services by conducting health inspections, training and ongoing consultation for the Child Care Center and Family Child Care Program. Individual & Family Support accepts referrals from clinics, community agents and self-referrals for care. Services are provided in a variety of setting i.e. office, hospital ward, school, work site or in the home. Typical referrals include Families or individuals with multiple health problems, maternal child health issues, chronic illnesses, etc. Assesses Family health needs, develops

health care plans and makes referrals to other necessary agencies, specialty clinic, etc.

POPULATION SERVED: Active duty and retired military personnel and their Family members.

HOW TO APPLY: Call for an appointment.

ARMY EMERGENCY RELIEF

CONTACT PERSON: Madelyn Mercado, Financial Readiness Program Manager

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd. Room 120
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, ACS Room 120

TELEPHONE: (803) 751-5256

E-MAIL ADDRESS: Madelyn.Mercado@us.army.mil

HOURS: 0800-1600, Monday-Friday

- After hours coverage for emergency leave purposes will be provided by the American Red Cross at 1-877-272-7337

SERVICES: Provide zero percent interest loans, grants, or a combination thereof for emergency situations.

Help with emergency financial needs for:

- food, rent, mortgage, utilities (electric, water, gas)
- emergency travel expenses
- vehicle repairs/maintenance
- funeral expenses for immediate Family
- medical/dental expenses
- personal needs when pay is delayed or stolen

Loan application procedures:

- Complete DA Form 1103 (AER Application)
- Complete DA Form 5897 (ACS Intake Sheet)
- Active Duty Soldiers must secure Company Commander's recommendation and signature on the DA Form 1103
- Call ACS at (803) 751-5256 to schedule and appointment to meet with an AER caseworker

Documents to bring to the interview:

- Military ID card
- Latest end of month Leave and Earning Statement (LES) and proof of all household income
- Documents to substantiate your emergency, i.e. emergency leave papers, American Red Cross message number, eviction notice, foreclosure notice, POV repair estimate, disconnection notice for utility.

POPULATION SERVED: Active and retired Soldiers and their ID card dependents

HOW TO APPLY: **Must call to schedule appointment to meet with a caseworker**

ADDITIONAL COMMENTS: Appointments are highly recommended to ensure a staff member is readily available to assist you.

**ARMY FAMILY TEAM BUILDING (AFTB) /
ARMY FAMILY ACTION PLAN**

CONTACT: Vacant, AFTB/AFAP Program Manager

ADDRESS: Army Community Service
Attn: AFTB/AFAP
5450 Strom Thurmond Blvd. Room 223
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, ACS Room 223

TELEPHONE: (803) 751-6315

E-MAIL ADDRESS: Angela.Crosland@conus.army.mil

HOURS: 0730-1630, Monday – Friday

SERVICES: To educate and train America’s Army in knowledge, skills, and behavior designed to prepare Army Families to move successfully into the 21st Century.

POPULATION SERVED: Anyone associated with the military to include, but not limited to, Active duty, retirees, and Family members.

HOW TO APPLY: Come in or call!!

ARMY SUBSTANCE ABUSE PROGRAM
(Education and Prevention Services)

CONTACT PERSON: Ernestine Richardson
Alcohol and Drug Control Officer.

ADDRESS: 3250 Sumter Ave.
Attn: IMSE-JC-HRA
Fort Jackson, SC 29207-5150

LOCATION: Building 3250 Sumter Ave. & 7th Floor of
Moncrief Army Community Hospital.

TELEPHONE: Education/Prevention Services
(803) 751-5007
Army Substance Abuse Program - Clinical
(803) 751-7312

E-MAIL ADDRESS: Ernestine.Richardson@us.army.mil

HOURS: 0730-1630, Monday – Friday

SERVICES:

TECHNICAL SERVICES:

- a. Outpatient Treatment.
 - (1) Individual Counseling
 - (2) Group Counseling
 - (3) Family Counseling
 - (4) Command Consultation

- b. Crisis Intervention.
 - (1) Crisis counseling as needed
 - (2) Coordination with Suicide Prevention Team, Spouse/Child Abuse Team, and other treatment centers.
 - (3) Coordination with Self-Help Groups (i.e., Alcoholics Anonymous, Narcotics Anonymous, Ala-non, Ala-teen, etc.)

- c. Coordination for Inpatient Treatment.
 - (1) Military Programs
 - (2) Civilian Program

- d. Drug Testing
 - (1) Minimum 10% a month for all permanent party. Commanders also have discretion to test 100%
 - (2) 100% testing of all AIT once prior to graduation.
 - (3) 100% Post-Exodus testing of SITs
 - (4) Rehabilitation testing

- (5) Random drug testing of Department of Army Civilians occupying Testing Designated Positions.
- e. Employee Assistance Program
 - (1) Information, assessment, and referral program for all mental health issues (including substance abuse)
 - (2) Completely confidential and voluntary; no cost unless the client seeks services off post
 - (3) Available for DACs and FMs, and retirees
 - (4) Follow up provided to ensure appropriate referral
- f. Suicide Prevention Program
 - (1) Monitoring of training programs provided by chaplains
 - (2) Post-wide and community awareness programs
 - (3) Quarterly prevention team meets to discuss high-risk behaviors
 - (4) Post-Suicide Task Force meets in the event of suicide
 - (5) Gestures, attempts, and suicides reported to TRADOC and ACSAP
- g. Violence in The Workplace Program
 - (1) Training available for supervisors and employees
 - (2) Guidance regarding handling difficult employees
 - (3) Threat Management Team meets in the event of an incident

POPULATION SERVED: Active duty Soldiers, Family Members of active duty, DA Civilian employees and their Family members, military retirees and their Family members.

HOW TO APPLY: Appointment preferred.

ARMY VOLUNTEER CORPS PROGRAM

CONTACT: Marilyn Bailey, Army Volunteer Corps Coordinator

ADDRESS: Army Community Service
Attn: AVCC
5450 Strom Thurmond Blvd. Room 223
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, ACS Room 223

TELEPHONE: (803) 751-5444

E-MAIL ADDRESS: Marilyn.Bailey@us.army.mil

HOURS: 0800-1700, Monday-Friday

SERVICE: The AVCC is responsible for overseeing the role of Volunteers on Fort Jackson and ensuring registration and recognition of volunteers.

POPULATION SERVED: Anyone associated with the military to include, but not limited to, Active duty, retirees, Family members and civilians.

HOW TO APPLY: Come in or give me a call!

CHAPLAIN FAMILY LIFE CENTER

CONTACT PERSON: Family Life Center

ADDRESS: Installation Chaplain's Office
Family Life Chaplain
Attn: ATZJ-ICO-FL
Fort Jackson, SC 29207

LOCATION: Main Post Chapel
Bldg. 4580, Scales Ave

TELEPHONE: (803) 751-5780

HOURS: 0830 – 1630, Monday – Friday
After duty hours, contact Post Staff Duty Officer, (803) 751-7611

SERVICES: Provides marriage and Family counseling, individual counseling, and pre-marital counseling. Provides training to unit chaplains on issues pertaining to marriage and Family. Assists unit chaplains in providing marriage and parenting training to military personnel and their Family members. Referrals to other helping agencies as necessary.

POPULATION SERVED: Active duty and retired military members and their Family members.

HOW TO APPLY: Counseling is by appointment only. To schedule an appointment Call (803) 751-5780.

COMMUNITY MENTAL HEALTH SERVICE

CONTACT PERSON: Mrs. Josie Paige, Receptionist

ADDRESS: Commander
Moncrief Army Community Hospital
Attn: Community Mental Health Service
Fort Jackson, SC 29207-5720

LOCATION: McWethy US Army Health Clinic, Bldg. 4575

TELEPHONE: (803) 751-5911/5183/5241

HOURS: 0730-1630, Monday – Friday

SERVICES: Comprehensive outpatient mental health care for Active Duty.

POPULATION SERVED: Active Duty.

HOW TO APPLY: Emergencies are screened any time Monday – Friday 0730-1615. An emergency is defined as suicidal/homicidal ideation or severe emotional stress. Please call for questions regarding proper procedures for emergency referrals or further information.

ADDITIONAL COMMENTS: During non-duty hours, emergencies will be seen in the Urgent Care at Moncrief Army Community Hospital.

EMPLOYMENT READINESS PROGRAM

CONTACT PERSON: Barbara Martin

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd., Room 223
Fort Jackson, SC 29207

LOCATION: Bldg. 5450 Strom Thurmond, Room 223

TELEPHONE: (803) 751-5452 DSN: 734-5452
FAX: 751-5524

E-MAIL ADDRESS: Barbara.Martin@us.army.mil

HOURS: 0730-1600, Monday – Friday

SERVICES: Provides information and referral services in the area of employment, education, training, and volunteer opportunities. Services include career counseling, resume development, job search assistance, training, etc

POPULATION SERVED: Military spouses, youth, active duty members, DA Civilians and retirees.

HOW TO APPLY: Please call for an appointment.

EXCEPTIONAL FAMILY MEMBER PROGRAM

- CONTACT PERSON:** Cheryl Jackson, EFMP Coordinator
- ADDRESS:** Commander
HQ, USATC & Fort Jackson
- LOCATION:** 5450 Strom Thurmond Bldg, #120
Fort Jackson, SC 29207-5140
- TELEPHONE:** (803) 751-5256 DSN: 734-5256
- FAX:** (803) 751-5524 DSN: 734-5524
- E-MAIL ADDRESS:** Cheryl.Jackson1@us.army.mil
- HOURS:** 0730-1630, Monday-Friday
- SERVICES:** Provide information and referral to Soldiers and Family members on services for special needs.
- Exceptional Family Member Program. This is a mandated enrollment Army program that works with military and civilians agencies to provide comprehensive and coordinated medical, educational, housing, community support and personnel services to Families with special needs. An Exceptional Family Member is a Family member, regardless of age, with any physical, emotional, developmental or intellectual disorder that requires special treatment, therapy, education training or counseling.
 - EFMP Support Groups – This is a great place to meet other parents in similar situations and talk about issues that concerns us all. Guest speakers are arranged periodically for topic of interests and special Family outings planned each month.
 - Respite Care. For qualified Families, the ACS EFMP will subsidize up to 40 hours of care per month, per eligible Family member. Determination of number of hours is based on the Family Needs Assessment completed by the ACS EFMP staff. Families are free to choose their own respite care worker, from professional respite care works to Family members and friends (age 18 or older). Families may also select whether care is provided in the EFM's home, in the EFMP Respite Care worker's home, or in other settings such as special-needs camps and enrichment programs. Family members must be enrolled in EFMP.

FAMILY ADVOCACY PROGRAM

CONTACT PERSON: Annette McLeod

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd., Room 218
Fort Jackson, SC 29207

LOCATION: Bldg. 5450 Strom Thurmond, # 218

TELEPHONE: (803) 751-6325 DSN: 734-6325
FAX: (803) 751-6356 DSN: 734-6356

E-MAIL ADDRESS: Annette.Mcleod@us.army.mil

HOURS: 0800-1630, Monday – Friday

SERVICES: The U.S. Army Family Advocacy Program is an aggressive program that works to strengthen Family relationships and prevent child abuse and spouse maltreatment. Provides prevention, education and direct services to assist Families with abuse issues. These programs include:

EDUCATION AND TRAINING

POC, Ms. Angela Pasley @ (803)751-9035

- Command Education Program. Education regarding the Family Advocacy Program ensures commanders at all levels are aware of prevention programs, the nature of spouse and child abuse, policies and services available; command responsibilities in the area of identification, reporting, coordination and rehabilitation.
- Awareness & Special Events. Family Advocacy Program sponsors events and activities in April for Child Abuse Prevention Month and in October for Domestic Awareness Month. Look for other events throughout the year that Family Advocacy Program sponsors for Families such as Child Safety Seminars and Relationship Enhancers for couples.
- Troop Education Program. Provides education for all military personnel on prevention programs such as: Stress & Anger Management, and Child Abuse.

NEW PARENT SUPPORT PROGRAM

POC, Ms. Eloise Fomby-Denson @ (803)751-1068

- Parenting Education and Support. Provides education and services to enhance parenting and child management skills. Services are divided into three areas; parent education, new parent support and home visitation.

- Parent Education includes courses designed to help parents learn techniques for effective child management from young children to teenagers.
- New Parent Support program provide health counseling in areas such as breastfeeding, Shaking Baby Syndrome; parent-infant bonding and increases the knowledge of child development. Each new parent receives a “Welcome Home Baby Bundle” of free gifts for the new mother and baby.
 - Baby Basic
 - Breastfeeding Support Group
 - Baby Bundle
 - Play Group
- Home Visitors Program. Participation in this program is completely tailored to your individual needs. Home visitation services are provided by a professional team of licensed social workers from the Family Advocacy Program. These professionals provide supportive and caring services to military Families with children ages birth to 3 years old. This program is individualized and developed to assist military Families in many ways that friends and Family do when you’re back home.

Home Visit Providers: Janet Cox, 751-1071 or Tamika Doby, 751-6304

VICTIM ADVOCACY PROGRAM

POC, Ms. Leonora Magallanes @ (803)-751-6335

The Victim Advocacy helps empower victims of sexual assault or spousal abuse to make decisions that can improve their quality of life. They provide victims with information on their rights, provide emergency shelter, establish safety plans, file for protective orders, assist with child care costs, and accompany victims to court proceedings and/or meetings with lawyers, police, and command. They also make referrals to local resources for a variety of needs.

If you need information to break the cycle of abuse in your Family or, if you have been sexually assaulted please call 751-6325 to reach one of our victim advocates.

- **DOMESTIC VIOLENCE AWARENESS BRIEF**

This brief educates Soldiers on the basic understanding of domestic violence. It includes: what constitutes domestic violence offenses and penalties; mandatory reporting; understanding the Family Advocacy Program; resources for victims; and, restricted and unrestricted reporting.

- **RESTRICTED REPORTING**

Allows a Soldier who is a sexual assault/ domestic violence victim, on a confidential basis, to disclose the details of his/her assault to specifically identified individuals, and receive medical treatment and counseling, without triggering the official investigative process. To make a restricted report a

victim should report the incident to a victim advocate, chaplain, or health care provider.

○ **UNRESTRICTED REPORT**

Allows a Soldier who is a victim of sexual assault or domestic violence and desires medical treatment, counseling, and an official investigation of his/her allegation to use normal reporting channels to trigger the official investigative process. Details regarding the assault will be limited to only those personnel who need to know, including:

- Command
- CID or MP's
- Victim Advocacy
- Chaplain
- Health Care Provider

Army and DoD policies regarding Family violence including; the Lautenberg Amendment, and treatment available. Spouse Abuse Prevention and Services/Victim Advocate. Victim Advocate services include providing victims of spouse abuse with information including; rights as victims of domestic violence, referral to resources in both military and the civilian community; emergency shelter, respite care; legal advocacy assistance in obtaining Protective Orders, advocacy to the command structure; establishing a safety plan, and 24-hour emergency crisis (803) 429-4870.

Treatment and Counseling – Social Work Services (SWS) provides intervention, assessment, diagnosis, treatment, counseling and rehabilitation services to victims, offenders and Family members in Family violence situations. These experienced counselors provide individual, group, and marital therapy. Counseling stresses offender accountability, personal growth and alternative to abusive patterns or behavior.

• **SEXUAL ASSAULT AWARENESS BRIEF**

This brief is required annually for all Soldiers. This brief educates Soldiers in the definition of sexual assault in the military; the Army Sexual Assault program, and sexual assault offenses and penalties; resources for victims; and, restricted and unrestricted reporting.

FINANCIAL READINESS PROGRAM

CONTACT: Madelyn A. Mercado, FRP Manager

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd, Room 120
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, ACS Room 120

TELEPHONE: (803) 751-5256

E-MAIL ADDRESS: Madelyn.Mercado@us.army.mil

HOURS: 0800 - 1600, Monday-Friday

SERVICES: The Financial Readiness Program at the Army Community Service (ACS) Center offers a wide range of services to assist active and retired Soldiers, their ID card Family members, and Department of Defense civilian employees with their financial affairs.

PROGRAMS AVAILABLE:

- Classes in personal financial management readiness and consumer affairs (banking and credit union services, budget development and record keeping. Debt liquidation, credit, consumer rights and obligations, insurance, personal financial readiness, checkbook maintenance, and financial planning)
- FREE & Confidential Financial counseling
- Pre-screening and counseling for Soldiers who qualify for the Family Subsistence Supplemental Allowance (FSSA)
- Assistance with Debt liquidation
- Consumer Advocacy services to help clients make educated decisions and assistance provided in the handling of consumer complaints.
- Emergency Financial Assistance in the form of interest-free loans, grants or a combination thereof
- Emergency assistance for food

POPULATION SERVED: All active and retired military, their ID card Family members and Department of Defense Civilian employees (financial assistance not available for DoD employees)

HOW TO APPLY: Call (803) 751-5256 for an appointment.

ADDITIONAL COMMENTS: **Appointments highly recommended ensuring a counselor is readily available to assist you.**

INFORMATION, REFERRAL AND FOLLOW-UP PROGRAM

CONTACT PERSON: Kimberly Bottema
Information, Referral and Follow-up Coordinator

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd, Room 120
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, Room 120

TELEPHONE: (803) 751-5256

E-MAIL ADDRESS: Kimberly.Bottema@us.army.mil

HOURS: 0800-1600, Monday-Friday

SERVICES: Information, Referral & Follow-up Program provides Service Members, Retirees and their Families information regarding military and civilian community resources.

POPULATION SERVED: Anyone associated with the military to include, but not limited to, Active duty, Guard, Reserve, Disabled Veterans, Retirees, and Family members.

HOW TO APPLY: Call or walk-in for assistance.

MILITARY FAMILY LIFE CONSULTANT

CONTACT PERSON: Beverly Metcalfe, Youth Education & Support Services Director
POC for Military Family Life Consultants

ADDRESS: Child, Youth, & School Services
3392 Magruder Avenue
Fort Jackson, SC 29207

LOCATION: Joe E. Mann Building, Room A-04

TELEPHONE: (803) 751-3053

E-MAIL ADDRESS: Beverly.Metcalfe@conus.army.mil

HOURS: 0800-1700, Monday-Friday

SERVICES: Non-medical counseling support, coaching, education and solution-focused consultations to Service members and their Families, children, and staff of Child, Youth, & School Services. Direct interventions in classroom, camp or Family Child Care (FCC) settings. Modeling behavioral management techniques and provide feedback to staff. Behavioral interventions to enhance coping and behavioral skills. Outreach to parents. Facilitation of psycho-educational groups at Child and Youth Programs. Trainings for staff and parents. Referrals to military social services and other resources as needed.

POPULATION SERVED: Active duty personnel, retirees, reservists, civilian personnel and Family members.

HOW TO APPLY: Call (803) 751-3053

MOBILIZATION AND DEPLOYMENT

CONTACT PERSON: Patricia Guillory, Program Manager

ADDRESS: Commander
HQ, USATC & Fort Jackson
2179 Sumter Street, A12
Fort Jackson, SC 29207

LOCATION: 2179 Sumter Street, A12
Fort Jackson, SC 29207

TELEPHONE: (803) 751-7489 DSN: 734-7489

FAX: (803) 751-5524 DSN: 734-5524

E-MAIL ADDRESS: Patricia.A.Guillory@us.army.mil

HOURS: 0730-1630, Monday-Friday.

SERVICES: Mobilization and Deployment – ACS is your Family Assistance Center preparing Soldiers and Family members for and coping with separations caused by deployments, extended TDY's, remote assignments, repatriation and natural disasters. Assistance and education in establishing Family readiness groups, linking Soldiers and Family members to military and community services and resource resources, liaison between Family members and commanders concerning problems situations, training classes, coordination with National Guard and Reserve to provide appropriate services:

- Operation Ready Training Classes
- Pre-Deployment and On-Going Readiness
- Homecoming and Reunion
- Read Detachment Training
- Family Readiness Groups
- South Carolina Inter Service Family Assistance Council. - Support Network to provide information and services to community agencies, service members and Families in South Carolina.
- Hearts Apart Family Support Group – Assisting Families while military members are deployed or separated from them for any reason.

POPULATION SERVED: Active, ARNG, USAR and their Family members.

HOW TO APPLY: Call 751-5256, for an appointment.

ADDITIONAL COMMENTS: Enrollment in the EFMP is mandatory for all Soldiers with Family members who have special medical and/ or educational needs.

OUTREACH PROGRAM COORDINATOR

CONTACT PERSON: Malissa Welch, Outreach Program Coordinator

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd, Room 120
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, Room 120

TELEPHONE: (803) 751-5256

E-MAIL ADDRESS: Malissa.Welch@us.army.mil

HOURS: 0800-1600, Monday-Friday

SERVICES: Family services education, prevention and direct services to those Families who have the greatest level of needs, but are least likely to seek out and take advantage of ACS services. Increase community awareness about ACS services by taking those services out into the community.

Information Tables:
Commissary 0900-1300 1st Wednesday
Post Exchange 0900-1300 2nd Wednesday
Moncrief Community Hospital 0900-1300 3rd Wednesday

Direct Services:
Briefings, information tables available upon request for FRG, Information Fairs, Support Group Meetings, etc.

POPULATION SERVED: Active duty Soldiers, Family Members of active duty, Active Guard & Reserve, Family Members of Active Guard & Reserve, DA Civilian employees and their Family members, military retirees and their Family members.

HOW TO APPLY: Call (803) 751-5256

RELOCATION AND REFERRAL PROGRAM

CONTACT PERSON: Miranda Broadus, Relocation Program Manager

ADDRESS: Army Community Service
5450 Strom Thurmond Blvd, Room 120
Fort Jackson, SC 29207

LOCATION: Strom Thurmond Bldg. 5450, Room 120

TELEPHONE: (803) 751-1124/5256

E-MAIL ADDRESS: Miranda.Broadus@us.army.mil

HOURS: 0730-1600, Monday-Friday

SERVICES: Relocation counseling, Welcome Packets, information through automated relocation assistance program (Military Homefront), Lending Closet, Newcomers Orientation, LEVY "Overseas" Briefings, Sponsorship Training, Spouse Briefing for spouses of graduating Initial Entry Trainees providing Overview of Army Life; intake and assessment; crisis intervention; referral services; in-processing and out-processing of Soldiers. Also, English as a Second Language (ESL) and Citizenship resources. The Relocation Program also offers Outreach services.

POPULATION SERVED: Active duty personnel, retirees, civilian personnel and Family members.

HOW TO APPLY: Call (803) 751-1124/5256

SOLDIER FAMILY ASSISTANCE CENTER (SFAC)

CONTACT PERSON: Jesse Deberry, SFAC Director

ADDRESS: Soldier Family Assistance Center
4512 Stewart St.
Fort Jackson, SC 29207

LOCATION: Bldg. 4512, Stewart Street

TELEPHONE: (803) 751-2508

HOURS: 0730-1630, Monday – Friday

SERVICES:

- Army Wounded Warrior Program (AW2) information
- Assistance with lodging/installation access
- Assistance with vehicle registration
- Child Care
- Consumer Advocacy
- Educational Services
- Emergency Financial Assistance
- Employment Assistance
- Entitlement and Benefits Counseling
- Family Assistance and Support
- Finance (Military pay/Family travel)
- FREE Internet Access
- Information & Referral
- Legal services
- Pastoral services
- Personnel services
- Substance Abuse counseling
- Transition Services
- TSGLI Information
- Veterans Benefits Information

POPULATION SERVED: Warriors in Transition, next of kin and extended Family members, with a primary focus on OIF/OEF Soldiers

HOW TO APPLY: Call or walk-in

ADDITIONAL COMMENTS: Providing compassionate, quality services to our customers on a daily basis is our top priority.

**STAFF JUDGE ADVOCATE
LEGAL ASSISTANCE**

- CONTACT PERSON:** Mr. Anthony Jackson, Legal Clerk
Legal Assistance Office
- ADDRESS:** Office of the Staff Judge Advocate
9475 Kershaw Road
Fort Jackson, SC 29207-5045
- LOCATION:** Building 9475
9475 Kershaw Road
Corner of Kemper and Kershaw
- TELEPHONE:** (803) 751-4287*
*outgoing message only, no voice mail
- HOURS:** 0900-1600 Monday –Friday
Open during lunch.
- SERVICES:** Walk in services for notaries and basic powers of attorney. Other services by appointment, including Wills, General Durable Powers of Attorney, Advance Medical Directives (Living Will and Health Care Power of Attorney), Family Law matters, Landlord Tenant, Consumer Law, OER and NCOER rebuttals, and other general civil law matters. **NOTE:** Tuesdays and Thursdays from 1330 – 1530, walk in services provided for General Durable Powers of Attorney and Advance Medical Directives.
- POPULATION SERVED:** Active duty and retired Service Members and their eligible Family Members, with valid ID card.
- HOW TO APPLY:** For general information and to schedule an appointment, call (803) 751-4287 during duty hours.

WARRIOR TRANSITION UNIT

CONTACT PERSON: CPT Stephanie Almond, Commander
1SG John Nichols, First Sergeant

ADDRESS: Commander
Moncrief Army Community Hospital
Attn: Warrior Transition Unit
Fort Jackson, SC 29207

LOCATION: Bldg. 4514 Stuart Street
Fort Jackson, SC 29207

TELEPHONE: (803) 751-2050 or 2441

HOURS: 0730-1630, Monday – Friday

SERVICES: Provide command and control, case management, primary and specialty care for warriors in transition. To establish the conditions for their healing and to promote their timely return to the force or transition to a productive civilian life.

POPULATION SERVED: Active duty, National Guard, and Reserve Soldiers

HOW TO APPLY: See your Command, or call the WTU

WIC PROGRAM (WOMEN, INFANT, CHILDREN)

- CONTACT PERSON:** Mary McKoy, Administrative Assistance
Yolanda James, Nutritionist
- ADDRESS:** Attn: WIC Program
4556 Scales Ave
Columbia, SC 29207
- LOCATION:** Bldg. #4556 Scales Ave
Preventive Medicine (MEDDAC)
- TELEPHONE:** (803) 751-5281 / (803) 751-1600
- HOURS:** 0800-1600, Tuesday, Thursdays and Fridays
Lunch 1230-1330
- SERVICES:** WIC Program is a supplemental and nutrition educational program for Women, Infants and Children. WIC provides nutritious foods, counseling, breastfeeding support and referrals for other health care facilities. To be eligible you must be pregnant, breastfeeding, just had a baby, or have an infant or a child under 5 years old. To be eligible, you must meet the income requirement, be a nutritional risk and be a resident in South Carolina.
- POPULATION SERVED:** Active duty and reservists on active duty military Families.
- HOW TO APPLY:** Call the WIC Program office (803) 751-5281, Fort Jackson, SC or (803) 576-2940 Richland County WIC Program. You can walk-in or call for an appointment.
- ADDITIONAL COMMENTS:** To qualify for WIC you will need to bring to the first appointment: Proof of residence, Military ID, proof of income (EOM LES), children, and child's shot records. In accordance with Federal Law and U.S. Department of agriculture policy, this institution is prohibited from discriminating on the basis of race, color national origin, sex, age or disability.